

# PT. B. D. SHARMA PGIMS/UHS ROHTAK.

Website:- [www.uhsr.ac.in](http://www.uhsr.ac.in)

Tender Portal:- [www.etenders.hry.nic.in](http://www.etenders.hry.nic.in)

E-Mail:- [directorpgims@gmail.com](mailto:directorpgims@gmail.com)

Ref. No. MG-I/2024/7353

Dated:- 21/06/2024

E-Tender for allotment of Shop No. 10 (Chemist) in Shopping Complex in UHS, Rohtak for one year & extendable for another two years on yearly basis subject to satisfactory report with the condition that Licence Fee of the said shop will be increased by 10% of the Licence Fee per year.

Schedule	Date (DD/MM/YYYY)	Time
Download of document and Bid submission starts from	20.06.2024 To 21.06.2024	-----
Pre-bid Meeting in Committee Room of Medical Superintendent Office, PGIMS, Rohtak	04.07.2024	12:00 Noon
Online submission of Technical Bid and Price Bids closes on	01.08.2024	05:00 PM
Opening of Technical Bid on	02.08.2024	12:00 Noon

*Note:-* Bids without EMD & Tender fee will be summarily rejected.

**Checklist for submission of Technical Bid of e-tender of Chemist Shops**  
(This check list duly filled must be attached with the Technical Bid of the e-tender form)

**All the documents enclosed with the e-tender form should be numbered and signed.**

Name of the tenderer \_\_\_\_\_

Shop Name and Site/Location \_\_\_\_\_

Sr. No.	Essential documents required for Technical Bid	Photocopy enclosed Yes/No	Page No
1	All the pages of e-tender form must be duly filled & signed (please write Yes/No)		
2	Duly filled in all respects Annexure-I Proforma and self attested Passport size photograph must be pasted.		
3	Proof of Earnest Money Deposit (EMD) with e-tender cost.		
4	Two Residence Proof duly self attested Adhar Card with at least one of the following Name of document: Voter Card / Ration Card /Bank Pass Book		
5	Duly self attested terms and conditions of the Shop / Canteen.		
6	Affidavit to the effect that the firm/individual is not blacklisted by any Govt. /Organization and that no criminal case or any economic offense is pending under any Court of Law/Registered with Police. (Annexure-III Proforma)		
7	PAN Card duly self attested		
8	GST Number duly self attested		
9	(For Chemist Shop) Self Attested photocopy of the valid licence for sale of drug/ medicine issued by appropriate Drug Controller under the Drug and Cosmetic Act 1940 for carrying out business of selling of Medicines etc.		
10	(For Chemist Shop) Bio-data of Two Pharmacists to be deployed in the Chemist Shop along with attested copy of registration certificate with pharmacy council.		
11	Any other document (please mention)		

**Note:**

- Technical Bid and Price Bid must be submitted separately in the e-tender.
- Price Bid must be submitted separately only in Price Bid on the prescribed Proforma (Annexure-II). There should be no cutting/ over writing in quoting the price bid.
- Without essential e-tender documents Technical Bid will not be accepted.
- e-tender form is not transferable.

**Dated:** \_\_\_\_\_

**(Signature of Tenderer)**

**PT. B. D SHARMA UNIVERSITY OF HEALTH SCIENCES, ROHTAK**

**NOTICE INVITING E-TENDER**

The Registrar on behalf of the Vice-Chancellor, Pt. B. D. Sharma University of Health Sciences, Rohtak invites e-tender under two bids system for the following works / items through e-tender system.

Sr. No	Name of work & file reference	e-tender Cost (in Rs.)	EMD/Bid Money @ 2% of Reserve Price for one year	Reserve Licence Fee Per Month	Reserve Licence Fee for One Year
1	Allotment of Shop No. 10 (Chemist) in Shopping Complex in UHS, Rohtak for one year & extendable for another two years on yearly basis subject to satisfactory report with the condition that Licence Fee of the said shop will be increased by 10% of the Licence Fee per year.	2000/- (Rupees Two Thousand only)	Rs. 72,000/- (Rupees Seventy Two Thousand only)	Rs. 3,00,000/- (Rupees Three Lakh only) per month + GST extra as applicable	Rs. 36,00,000/- (Rupees Thirty Six Lakh only) for one year + GST extra as applicable

1. The e-tender form can be downloaded from e-tender link available on the UHSR website: [www.uhsr.ac.in](http://www.uhsr.ac.in) and portal [www.etenders.hry.nic.in](http://www.etenders.hry.nic.in).
2. The cost of e-tender of Rs. 2,000/- plus GST extra & e-service fee of Rs. 1,000/- + GST extra as applicable (Non refundable) and Earnest Money Deposit (EMD) of Rs. 72,000/- (refundable) have to be deposited in Registrar, UHSR Account No. 39004947732, IFSC Code SBIN0004735, State Bank of India, Branch Medical College, Rohtak before the closing date. Non submission of e-tender cost and EMD would lead to rejection of the e-tender.
3. E-tender will be uploaded on 20.06.2024 to 21.06.2024.
4. Pre bid meeting will be held on 04.07.2024 at 12:00 Noon in the Committee Room O/o Medical Superintendent, PGIMS, Rohtak.
5. Last date of submission / receipt of e-tender (s) is 01.08.2024 upto 05:00 PM.
6. Technical Bid of e-tender will be opened on 02.08.2024 at 12:00 Noon in the Committee Room O/o Medical Superintendent, PGIMS, Rohtak. In case any holiday falls on the day of opening of e-tender, the e-tender will be opened on the next working day at the same time.
7. E-tender received through fax/email or after the above said scheduled date and time will not be considered.
8. Possession of Digital Signature Certificate (DSC) and Registration of the contractors on portal i.e. <http://www.etenders.hry.in> is a prerequisite for e-tendering.
9. Terms and Conditions on each aspect as specified in the e-tender Document should only be followed.
10. It is clarified that no hard copy of the bid document/supporting documents shall be accepted. Only the documents which have been uploaded on e-portal shall be considered. If any document found missing from the uploaded e-tender on website, it will be the responsibility of bidder.
11. For more information please log on website: [www.uhsr.ac.in](http://www.uhsr.ac.in) and portal [www.etenders.hry.nic.in](http://www.etenders.hry.nic.in)

  
REGISTRAR

**PT. B. D SHARMA UNIVERSITY OF HEALTH SCIENCES, ROHTAK**

Affix Self  
Attested  
passport size  
photograph

**e-Tender Cost:- Rs. 2000/- plus GST extra**  
Office of the Registrar  
Pt. B.D Sharma, University of Health Sciences, Rohtak  
(Forwarding letter / Undertaking)

**Annexure -I**

Sr. No. of e-Tender	
Subject	Allotment of Shop No. 10 (Chemist) in Shopping Complex in UHS, Rohtak for one year & extendable for another two years on yearly basis subject to satisfactory report with the condition that Licence Fee of the said shop will be increased by 10% of the Licence Fee per year.

The Registrar  
Pt. B.D Sharma, University of Health Sciences,  
Rohtak

Dear Sir/Madam,

1. I/We hereby submit our documents against the above cited e-tender Shop No. 10 (Chemist) in Shopping Complex in UHS, Rohtak for one year & extendable for another two years on yearly basis subject to satisfactory report with the condition that Licence Fee of the said shop will be increased by 10% of the Licence Fee per year.
2. The cost of e-tender of Rs. 2,000/- plus GST extra, e-service fee of Rs. 1,000/- + GST extra as applicable (Non refundable) and Earnest Money Deposit (EMD) of Rs. 72,000/-(refundable) have to be deposited in Registrar, UHSR Account No. 39004947732, IFSC Code SBIN0004735, State Bank of India, Branch Medical College, Rohtak before the closing date. Non submission of e-tender cost and EMD would lead to rejection of the e-tender.
3. I/We have gone through all terms and conditions of this e-tender before submitting the same and agreed to all the terms and conditions, stipulated by the UHS Rohtak, in this connection.
4. It is clarified that no hard copy of the bid document/supporting documents shall be accepted. Only the documents which have been uploaded on e-portal shall be considered. If any document found missing from the uploaded e-tender on website, it will be the responsibility of bidder.
5. I/We have noted that over written entries shall be deleted unless duly cut & re-written and initialed.
6. E-Tender is duly signed (No thumb impression should be affixed) by the proprietor/ authorized signatory.
7. I/We undertake to sign the contract/agreement, if required, within two weeks from the issue of the letter of acceptance / offer, failing which my / our security money deposited may be forfeited and my / our name may be removed from the list of contractors at the UHS, Rohtak.

**enclosed self-attested two IDs for residence proof:-**

Adhar Card with at least one of the following

Name of document: Voter Card / Ration Card / Bank Pass Book

Yours Sincerely

Name of Tenderer with full address & Mobile No. \_\_\_\_\_

Signature of Tenderer

**Two witnesses**

1. Witness with full address and contact No. \_\_\_\_\_
2. Witness with full address and contact No. \_\_\_\_\_

**Note:-**

1. All terms & conditions such as statutory liabilities, taxes etc. have been indicated in the e-tender, failing which it will be presumed that the rates are inclusive of all taxes and other terms and conditions are also as per your requirements.
2. The forwarding letter / Annexure - I form duly filled and signed is a part of Technical Bid of e-tender and must be submitted along with Technical Bid of e-tender documents, failing which the tender shall be rejected.
3. e-Tender not accompanied with EMD/Bid security along with Technical Bid or incompletely filled forms shall be summarily rejected.
4. Technical Bid and Price Bid must be submitted separately in the e-tender.

**ANNEXURE – II**

**PRICE BID**

**Price Bid for Licensing out of Shop No. 10 (Chemist) in Shopping Complex in UHS, Rohtak.**

I/We tender **Monthly** licence fee of Rs (in figures) \_\_\_\_\_ + GST extra as applicable

(In words) Rs \_\_\_\_\_ + GST extra as applicable for the  
above said shop.

Dated: \_\_\_\_\_

Name in full (tenderer)

Sh.....

Father's/Husband's Name

Sh.....

Address:.....

.....

Phone No.....

**Signature of Tenderer**

**ANNEXURE - III**

**PROFORMA FOR AFFIDAVIT**

**TO BE WRITTEN ON NON-JUDICIAL STAMP PAPER OF RS. 10/-**

(TO BE ATTESTED BY A MAGISTRATE 1ST CLASS OR OATH COMMISSIONER/ NOTARY PUBLIC)

I,.....S/o sh.....  
R/o.....  
Police Station..... District..... Contractor/  
partner or sole proprietor (Strike out the work which is not applicable) of (firm or  
contractor).....do hereby declare and solemnly affirm that:

- (i) I am/ my firm/ company is not blacklisted by Union or any State Govt./ Organization.
- (ii) No individual/firm/companies blacklisted by the Union or State Government or any partner or shareholder thereof, have any connection directly or indirectly with or has any subsisting interest in business of my firm.
- (iii) I am or my partner are not involved / convicted in any criminal case / economic offense and no criminal case/economic offense is pending against me or my partner in any court of Law/Registered with police.

Dated:-.....

Deponent.....

**VERIFICATION**

I do hereby solemnly declare and affirm that the above declaration is true and correct to the best of my knowledge and belief. No part of it is false and it conceals nothing.

Deponent.....

**GENERAL TERMS & CONDITIONS OF CHEMIST SHOPS SITUATED IN THE PREMISES OF UHS/ PGIMS, ROHTAK.**

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1. The ownership of the Shop No. (shop no with address of shop) and its legal possession will remain with Pt. B. D. Sharma, University of Health Sciences Rohtak, Licencee will have right to use the shop as licencee during the licence period for the required business only.
2. That the licencee will have to deposit one month advance Licence fee, Goods Service Tax as per rates quoted/prescribed by GST department Govt. of India from time to time in the shape of demand draft, banker cheque, pay order in the name of controller of finance, UHS, Rohtak and will also deposit 20% amount of the total licence fees of one year as security money in the shape of Fixed Deposit issued from any Nationalized Bank/ Public Sector Bank duly pledged in the name of Registrar Pt. B. D. Sharma University of Health Sciences, Rohtak. The licencee will be required to submit an undertaking incorporating terms and conditions of licence on a non judicial stamp paper of Rs. 100/- duly attested by Executive Magistrate, Rohtak within two weeks of the provisionally acceptance of tender. Thereafter, shop will be licenced out. If licencee do not complete these required formalities within stipulated period (two weeks) then the licence awarded/accepted provisionally shall be cancelled and the earnest money and other amounts deposited by him shall be forfeited.
3. The licencee shall also pay the electricity, water, sewerage charges and other municipal charges alongwith service tax imposed by the office of the commissioner Central Excise Commissioner at Rohtak as per rates quoted/prescribed by them from time to time.
4. The telegraphic tenders, conditional tenders, tenders not on prescribed form and tenders without earnest money and tenders received late will not be entertained.
5. The Licencee who had been declared defaulter in the past or whose period of licence was cancelled due to unsatisfactory functioning in the institute will not be entertained.
6. The allottee/Licencee has to vacate the Shop/Canteen with in a stipulated time period of allotment. If the Licencee/allottee does not vacate or had not vacated the shop/canteen within the stipulated period, he will be considered as a defaulter and automatically debarred from subsequent participation in Tender process of Shop/Canteen in UHS/PGIMS, Rohtak.
7. The earnest money of the unsuccessful tenders will be refunded after finalization of the tender.
8. To regulate price and quality, regular monitoring and supervision shall be made any time by an officer/official so authorised by the authorities and submit the report of the irregularities, if any, to the office for necessary action by the committee, or authorized officer by the competent authority.
9. The licencee shall be required to give surety bond of two persons within two weeks of the provisionally acceptance of tender. They will execute a surety bond to the effect that they will be responsible to pay the licence money if due because of nonpayment. The surety bond will be duly registered/attested with Sub- Registrar, Rohtak stating that the sureties are solvent to the extent of the licence money (the amount of licence money shall have to be specified). If licencee fails to submit surety bond in time, his licence shall be cancelled and security and other amount deposited by him shall be forfeited.

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**GENERAL TERMS & CONDITIONS OF CHEMIST SHOPS SITUATED IN THE PREMISES OF UHS/ PGIMS, ROHTAK.**

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10. The licence period will be for one year unless terminated earlier by the Competent Authority for violation of the terms and conditions of the undertaking or any other malpractice & extendable for another two years on yearly basis subject to satisfactory report with the condition that Licence Fee of the said shop will be increased by 10% of the Licence Fee per year.
11. No space outside the Shop/Canteen etc. for any purpose is allowed to be used. Veranda of the Shop/Canteen etc. will not be utilized for any purpose by the licensee. If any licensee of the Shop/Canteen etc. is found utilizing the veranda or open space then a fine of Rs. 1000/- Shall be imposed on each occasion on the spot upto a maximum of three such offences & after that the licence shall be cancelled.
12. That in case of breach of any terms and conditions, the licence shall be terminated without any notice and security amount & other amounts shall be forfeited.
13. The Shop/Canteen/Chemist Shop etc. shall be governed by the Drugs and Cosmetic Act, 1945 and amended from time to time, if licensee violates any term and condition of Drugs and Cosmetic Act, Competent Authority of this institution will cancel the licence and lock the shop/Canteen etc. without issuing any notice and the security & other amount deposited earlier shall stand forfeited.
14. The Shop/Canteen/Chemist Shop etc. shall be governed by the Food and Adulteration Act, 1954 and amended from time to time, if licensee violates any term and Condition of Food and Adulteration Act Competent Authority of this institution will cancel the licence and lock the shop/Canteen etc. without issuing any notice and the security & other amount deposited earlier shall stand forfeited.
15. The licensee will remain present in the licenced out shop/Canteen etc. or his/her authorized representative will remain present in the shop/Canteen etc. in his/her absence.
16. That the Shop/Canteen etc. will be on Non-Exclusive basis and more than one Shop/Canteen etc. of the same kind can be opened by Competent Authority of this institution in the same premises or in other premises of this institute initially or subsequently. The licensee shall not be entitled to raise any objection or for deduction in licence period and security money in case some other Shop/Canteen etc. is constructed in University of Health Sciences Rohtak or in case there comes in existence any authorized Shop/Canteen etc.
17. The licensee shall be required to deposit monthly licence fee and Goods & Service Tax upto 7<sup>th</sup> of every English Calendar month and if it happens to be a holiday, then next working day shall be taken as date of payment of licence fee. If licensee fails to deposit the licence fee in time then licence fee as fine of Rs. 100/- per day shall be levied upto 15<sup>th</sup> of the English Calendar month. If licensee fails to deposit monthly licence fee and licence fee as fine by 15<sup>th</sup> date of the due month then the Competent Authority of this institution shall be competent to cancel the licence and lock the premises without issuing any notice and the security and other amount deposited earlier shall stand forfeited.

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**GENERAL TERMS & CONDITIONS OF CHEMIST SHOPS SITUATED IN THE PREMISES OF UHS/ PGIMS, ROHTAK.**

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18. The Shop/Canteen etc. can be inspected at any time by the Competent Authority or any other officer/official deputed/Authorized by him on his behalf.
19. The licensee shall be responsible to maintain all reasonable standard of cleanliness and hygiene in the Shop/Canteen etc. and the surrounding area and disposal of garbage as per pollution control board / healthy environmental norms, in default a fine upto Rs. 10000/- at First instance and Rs. 20000/- & 30000/- on subsequent defaults can be imposed on the licensee by Competent Authority of this institution. In violation of terms and conditions more than 5 times his licence shall be cancelled.
20. The approved articles/ items sold/ stored for sale in the Shop/Canteen etc. shall be of good quality. If anything of sub-standard quality is found, Competent Authority or any other officer authorized by him on his behalf may seize the whole stock or part thereof and order the destruction there of. In addition a fine of Rs. 10000/- can be imposed for such default at first instance and Rs. 20000/- and a maximum of Rs. 30000/- on subsequent defaults accordingly.
21. The shop/Canteen etc. or its part shall not be sublet to any other person/party. The licensee shall not make any addition or alteration in the existing basic structure. However, the licensee may create his/her own temporary alteration within the premises of the shop/Canteen etc. as per the need of the shop/Canteen etc. which may be removed after termination of licence.
22. A rate list of all articles sold at the shop/Canteen etc. and duly approved by the authorities shall be displayed by the Licensee. Over charging of rates is strictly prohibited. In case of default, a fine upto Rs. 10000/- will be imposed at first instance and Rs. 20000/- and Rs. 30000/- on subsequent defaults & if violation is observed consequently for more than 5 times his licence will be cancelled.
23. In case of complaint received from any caller/person regarding any threatening call, intolerable or bad language used on the said telephone, the licensee shall be responsible for the said call & liable to any legal action.
24. The licensee shall arrange his own furniture in the Shop/Canteen etc.
25. The licensee shall make his own arrangement for electric meter and licensee shall pay electric charges to UHBVN, Rohtak.
26. No child labour shall be employed by the licensee in any case. Full details of the employed person will be maintained by the licensee and will be provided to competent authority as and when demanded.
27. The licensee and its workers shall display the identification plates on their persons.
28. No substitute manufactured by a different company under different trade, name shall be sold, only the items prescribed shall be dispensed/offered for sale.
29. Appropriate storage facilities in the Refrigerator for perishable drugs shall be maintained.
30. Bill shall be provided to all customers for every item sold whether same is demanded by customer or not.

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**GENERAL TERMS & CONDITIONS OF CHEMIST SHOPS SITUATED IN THE PREMISES OF UHS/ PGIMS, ROHTAK.**

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31. The sample of the articles can be collected at any time by the Competent Authority or his representative and if found substandard, appropriate punishment including cancellation of licence can be imposed.
32. If a Shop/Canteen etc. remains closed for more than 7 days, it will be presumed to have been closed down and in that situation the licence shall be cancelled without issuing any notice and the security and other amount deposited by him shall be forfeited.
33. The licensee shall maintain the said premises in satisfactory and good condition and shall not allow damage to be caused to such structure given out to him. In case of any loss or damage, the same shall be recovered from him.
34. If there is a dispute, the matter will be referred to an Arbitrator who would be the Vice-Chancellor, UHS, Rohtak or will be appointed by him. In case of legal dispute, the jurisdiction shall be at Rohtak in all respect.
35. The University Authority shall not be responsible for the payment of the bills due against any member of the staff, patients, public and students etc.
36. The licensee shall not sell those articles/ items, which have been banned by the State/ Central Government. Licensee shall also ensure that no unlawful activities shall take place in the shop/Canteen etc. licenced out to him. If anything untoward is reported in this respect then the licence of licensee shall be cancelled immediately and security amount and other amounts deposited by him shall be forfeited.
37. The licensee shall vacate the premises given to him/ her on the last day of completion of licence period failing which Penal licence fee shall be charged @ 10 times of the licence fee for the first three months and thereafter @ 20 times per month till the licensee vacant the premises.
38. In case of death of the licensee during licence period, the licence shall stand cancelled & will not be transferred to any member of his/her family.
39. The Competent Authority of this institution shall be entitled to recover any outstanding dues including penalty/ licence fee as fine, installments etc from the licensee as arrear of land revenue through the concerned Collector.
40. The security amount of the licensee shall be refunded after the successful expiry of licence period.
41. That in the event of violation of any of the terms and conditions of the licence by the licensee, the security amount and other amounts deposited by him earlier shall be forfeited and the licence shall be cancelled.
42. During the current period of licence if any Shop/Canteen etc. is required by the Competent Authority of this institution for any purpose the licence may be cancelled and the licensee shall have to vacate the Shop/Canteen etc. premises within the time limit specified in order. In case of such an eventuality no compensation except proportionate remission of licence fee as security amount which has been paid by the licensee for the unexpired period of licence shall be returned.

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**GENERAL TERMS & CONDITIONS OF CHEMIST SHOPS SITUATED IN THE PREMISES OF UHS/ PGIMS, ROHTAK.**

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43. The licensee shall supply the list of his workers alongwith their identity deployed by him who shall be equally responsible to receive any orders/information issued from this office rather they shall be treated as like licensee in this regard.
44. The Vice Chancellor, Pt. B.D. Sharma, University of Health Sciences, Rohtak reserves the right to reject any / all tenders without assigning any reason whatsoever.
45. The licensee and his workers shall go under medical test after every six months & shall maintain personal hygiene.
46. The licensee shall be self responsible for any theft, loss and damages due to natural calamities like fire, storm, earthquake, heavy rain etc. of the temporary structure.
47. In case of any dispute/ any violation arises which is not mentioned in the undertaking, the decision of Vice Chancellor, University of Health Sciences, Rohtak shall be final.
48. Every licensee has to maintain a public COMPLAINT REGISTER at the counter which shall be indicated on Sign Board which can be inspected by Competent Authority at any moment.
49. The licensee of shop/Canteen etc. situated in the shopping complex, University of Health Sciences, Rohtak shall give an undertaking within two weeks of the provisionally acceptance of tender in the shape of affidavit of Rs. Ten on stamps paper to the effect that they shall vacate the shops as and when required by the Institution.
50. The successful bidders will deposit one month advance licence fee in the shape of demand draft/ banker cheque/ pay order in favour of Controller of Finance, Pt. B.D. Sharma, UHS, Rohtak i.e after finalization of tender within two weeks in MG Branch, PGIMS, Rohtak. One month licence fee would be worked out after dividing the quoted amount by 12 months (Licence period). If first bidder did not accept the tender within Two Weeks then tender may be offered to the second bidder only if the second bidder quoted rates above the reserve price and the process can be followed upto third bidder on the same pattern. If first, second & third bidder do not fulfill the required formalities then earnest money of first, second & third bidder shall be forfeited and then fresh tender will be re-advertised.
51. The licensee must have valid licence for sale of drugs/ medicines issued by appropriate Drug Controller under the Drug and Cosmetic Act 1940 for carrying out business of selling of medicine etc.
52. The firm/ individual will submit an affidavit to the effect that that the firm/individual has not been convicted (non-conviction certificate) issued within two weeks after allotment & should be of date after the date of publication of tender notice.
53. This tender form cannot be sold/ transferred to anybody who has not purchase the form. Only original purchaser of the form has right to bid. No bid can be made on behalf of the purchaser. The person who gives his/her tender to other person shall be debarred for next two years from dealing with institute. Price bid once submitted with tender cannot be revised (unless or otherwise negotiated by Competent Authority after opening of tender/ bid). The person who backs out after bidding will be debarred for next two years from dealing with the institute. His/her earnest money shall also be forfeited. The licensee of the same shop/ site is

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**GENERAL TERMS & CONDITIONS OF CHEMIST SHOPS SITUATED IN THE PREMISES OF UHS/ PGIMS, ROHTAK.**

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eligible to participate in the tender subject to that his/ her license has not been terminated for any violation/ reason.

54. The bidder, who participated in the tendering process in the capacity of individual and not in the capacity of partner / representative of a partnership firm/ company shall on becoming successful in the bidding process to obtain the licence will not be allowed to enter into any partnership later on. In case of violation of this clause his/ her licence will be cancelled and the security deposit will be forfeited and further debarred for two years dealing with the institute.
55. The licensee shall/ must give minimum discount to the customers on sale of medicine, consumables/surgical items on MRP as under:
- 15% discount on MRP of branded medicines.
  - 30% discount on MRP of generic and branded generic medicine.
  - 30% discount on MRP of consumables/ surgical items.
56. For each sale, the licensee shall issue a computer generated bill which will include:
- Sr. No.
  - Name of the medicine.
  - For consumables (C) / surgical (S)
  - The batch
  - Lot No.,
  - Dates of manufacturing
  - Date of expiry
  - Discount
  - Net amount.
57. a) The unused items will be taken back within three days of the discharge/final treatment of the patient, subject to the condition that the date of expiry, MRP and batch No. is printed and clearly visible on the medicines/ surgical items being returned. Any applicable tax already charged and which cannot be refunded will be borne by the patient.
- b) The licensee shall display the scheduled time for exchange/ return of the medicines and depute an extra salesman for this purpose.
- c) The licensee shall deploy at least two pharmacists in his/her shop.
- d) The licensee shall display the names and contacts nos. of the person to whom the complainant can contact in case of any difficulty and display the boards.
58. The licensee must give bill of all sold items to the customers without any demand failing which a penalty of Rs. 5000/- will be imposed upon the licensee for every lapse and his license may also be liable for termination by the Competent Authority.
59. No obnoxious trade like Bidi, Cigarette, Pan Masala etc., shall be carried on at the premises. The licensee ensure strict 'NO SMOKING' inside the premises.

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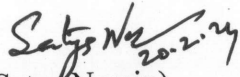
*[Signature]*

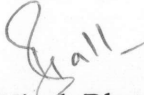
**GENERAL TERMS & CONDITIONS OF CHEMIST SHOPS SITUATED IN THE PREMISES OF UHS/ PGIMS, ROHTAK.**


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60. Sale/ stock of Bubble Gum and spitting is banned in the premises. Hence, the licensee will not stock/ sell Bubble Gum/ Chewing-gum or toffees with gum ingredients at the shop/ site, failing which suitable penalty will be imposed.
61. The licensee will paste the terms and condition mentioned at Sr. No. 55, 57 & 58 in front of shop which is clearly visible to customer.


**Note: - The Vice Chancellor, Pt. B.D. Sharma, University of Health Sciences, Rohtak reserves the right to reject all / any offer without assigning any reason whatsoever.**


  
(Satya Narain)

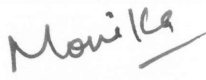
  
(Vivek Bhattee)


  
(Dushyant)

  
(Varun)

  
(Sanjeev Sachdeva)

  
(Dr. Rakesh Mittal)

  
(Monika, HCS)

  
Dr. Kundan Mittal  
Medical Superintendent & Chairperson