#### PT. B. D. SHARMA PGIMS/UHS ROHTAK

Website:- www.uhsr.ac.in

Tender Portal:- www.etenders.hry.nic.in

E-Mail:- director.pgims@uhsr.ac.in

Ref. No. MG-I/2025/ 19257

Dated:- 12/11/25

E-Tender for allotment of Shop No. 5 (Chemist) in Shopping Complex in UHS, Rohtak for one year & extendable for another two years on yearly basis subject to satisfactory report with the condition that Licence Fee of the said shop will be increased by 10% of the Licence Fee per term.

Schedule	Date (DD/MM/YYYY)	Time
Download of document and Bid submission starts from	13.11.2025 to 14.11.2025	
Pre-bid Meeting in Committee Room of Medical Superintendent Office, PGIMS, Rohtak	28.11.2025	12:00 Noon
Online submission of Technical Bid and Price Bids closes on	18.12.2025	05:00 PM
Opening of Technical Bid on	19.12.2025	12:00 Noon

Note:- Bids without EMD & Tender fee will be summarily rejected.

#### Checklist for submission of Technical Bid of e-tender of Chemist Shops (This check list duly filled must be attached with the Technical Bid of the e-tender form)

All the documents enclosed with the e-tender form should be numbered and sign	ed.
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	tender form should be numbered and signed.
Name of the tenderer	
Shop Name and Site/Location	

Sr. No.	Essential documents required for Technical Bid	Photocopy enclosed Yes/No	Page No
1	All the pages of e-tender form must be duly filled & signed (please write Yes/No)	x es/No	
2	Duly filled in all respects Annexure-I Proforma and self attested Passport size photograph must be pasted.		
3	Proof of Earnest Money Deposit (EMD) with e-tender cost.		
4	Two Residence Proof duly self attested Adhar Card with at least one of the following Name of document: Voter Card / Ration Card /Bank Pass Book		
5	Duly self attested terms and conditions of the Shop / Canteen.		
6	Affidavit to the effect that the firm/individual is not blacklisted by any Govt. /Organization and that no criminal case or any economic offense is pending under any Court of Law/Registered with Police. (Annexure-III Proforma)		
7	PAN Card duly self attested		
8	(For Chemist Shop) Bio-data of Two Pharmacists to be deployed in the Chemist Shop along with attested copy of registration certificate with pharmacy council.		
9	Any other document (please mention)		

#### Note:

- > Technical Bid and Price Bid must be submitted separately in the e-tender.
- > Price Bid must be submitted separately only in Price Bid on the prescribed Proforma (Annexure-II). There should be no cutting/ over writing in quoting the price bid.
- > Without essential e-tender documents Technical Bid will not be accepted.
- > e-tender form is not transferable.

Dated:	
	(Signature of Tenderer)

## PT. B. D SHARMA UNIVERSITY OF HEALTH SCIENCES, ROHTAK

#### NOTICE INVITING E-TENDER

The Registrar on behalf of the Vice-Chancellor, Pt. B. D. Sharma University of Health Sciences, Rohtak invites e-tender under two bids system for the following works / items through e-tender system.

No	reference work & file	e-tender Cost (in Rs.)	EMD/Bid Money @ 2% of Reserve Price for	Per Month	Reserve Licence Fee for One Year
1	Allotment of Shop No. 5 (Chemist) in Shopping Complex in UHS, Rohtak for Eleven months& extendable for another twoterms of eleven months separately subject to satisfactory report with the condition that Licence Fee of the said shop will be increased by 10% of the Licence Fee per term.	2000/- (Rupees Two Thousand only)	Thousand Seven	Rs. 8,53, 050/- (Rupees Eight Lac Fifty Three Thousand Fiftyonly) per month + GST extra as applicable	Rs. 1,02,36,600/- (Rupees One Crore Two LacThirty Six Thousand Six Hundred only) for one year + GST extra as applicable

- 1. The e-tender form can be downloaded from e-tender link available on the UHSR website: www.uhsr.ac.in and portal www.etenders.hry.nic.in.
- The cost of e-tender of Rs. 2,000/- plus GST extra & e-service fee of Rs. 1,000/- + GST extra as 2. applicable (Non refundable) and Earnest Money Deposit (EMD) of Rs. 2,04,732/- (refundable) have to be deposited in Registrar, UHSR Account No. 39004947732, IFSC Code SBIN0004735, State Bank of India, Branch Medical College, Rohtak before the closing date. Non submission of etender cost and EMD would lead to rejection of the e-tender.
- 3. E-tender will be uploaded on 13.11.2025 to 14.11.2025.
- Pre bid meeting will be held on 28.11.2025at 12:00 Noon in the Committee Room O/o Medical 4. Superintendent, PGIMS, Rohtak.
- Last date of submission / receipt of e-tender (s) is 18.12.2025 upto 05:00 PM. 5.
- Technical Bid of e-tender will be opened on 19.12.2025at 12:00 Noon in the Committee Room O/o 6. Medical Superintendent, PGIMS, Rohtak. In case any holiday falls on the day of opening of etender, the e-tender will be opened on the next working day at the same time.
- E-tender received through fax/email or after the above said scheduled date and time will not be 7. considered.
- Possession of Digital Signature Certificate (DSC) and Registration of the contractors on portal i.e. 8. http://www.etenders.hry.in is a prerequisite for e-tendering. 9.
- Terms and Conditions on each aspect as specified in the e-tender Document should only be followed.
- It is clarified that no hard copy of the bid document/supporting documents shall be accepted. Only 10. the documents which have been uploaded on e-portal shall be considered. If any document found missing from the uploaded e-tender on website, it will be the responsibility of bidder.
- For more information please log on website: www.uhsr.ac.in and portal www.etenders.hry.nic.in 11.

#### Affix Self Attested passport size photograph

#### PT. B . D SHARMA UNIVERSITY OF HEALTH SCIENCES, ROHTAK

e-Tender Cost:- Rs. 2000/- plus GST extra

Office of the Registrar Pt. B.D Sharma, University of Health Sciences, Rohtak (Forwarding letter / Undertaking)

#### Annexure -1

	Allineaura
Sr. No. of e-Tender	. Complex in UHS
Subject	Allotment of Shop No. 5 (Chemist) in Shopping Complex in UHS, Rohtak for Eleven months & extendable for another two terms of eleven months separately subject to satisfactory report with the condition that Licence Fee of the said shop will be increased by 10% of the Licence Fee per term.

The Registrar Pt. B.D Sharma, University of Health Sciences, Rohtak

Dear Sir/Madam,

- I/We hereby submit our documents against the above cited e-tender Shop No. 5 (Chemist) in Shopping Complex in UHS, Rohtak for Eleven months & extendable for another two terms of eleven months separately subject to satisfactory report with the condition that Licence Fee of the said shop will be increased by 10% of the Licence Fee per term.
- The cost of e-tender of Rs. 2,000/- plus GST extra, e-service fee of Rs. 1,000/- + GST extra as applicable (Non refundable) and Earnest Money Deposit (EMD) of Rs. 1,69,200/- (refundable) have to be deposited in 2. Registrar, UHSR Account No. 39004947732, IFSC Code SBIN0004735, State Bank of India, Branch Medical College, Rohtak before the closing date. Non submission of e-tender cost and EMD would lead to
- I/We have gone through all terms and conditions of this e-tender before submitting the same and agreed to 3. all the terms and conditions, stipulated by the UHS Rohtak, in this connection.
- It is clarified that no hard copy of the bid document/supporting documents shall be accepted. Only the documents which have been uploaded on e-portal shall be considered. If any document found missing from 4. the uploaded e-tender on website, it will be the responsibility of bidder.
- I/We have noted that over written entries shall be deleted unless duly cut & re-written and initialed.
- E-Tender is duly signed (No thumb impression should be affixed) by the proprietor/ authorized signatory. 5.
- I/We undertake to sign the contract/agreement, if required, within two weeks from the issue of the letter of acceptance / offer, failing which my / our security money deposited may be forfeited and my / our name may be removed from the list of contractors at the UHS, Rohtak.

be removed from the history	
enclosed self-attested two IDs for residence proof:- Adhar Card with at least one of the following Name of document: Voter Card / Ration Card /Bank Pass Book	Yours Sincerely
Name of Tenderer with full address & Mobile No	
	Signature of Tendere
Two witnesses  1. Witness with full address and contact No	

Witness with full address and contact No.

- 1. All terms & conditions such as statutory liabilities, taxes etc. have been indicated in the e-tender, failing which it will be presumed that the rates are inclusive of all taxes and other terms and conditions are also as per your requirements.
- The forwarding letter / Annexure I form duly filled and signed is a part of Technical Bid of e-tender and must be submitted along with Technical Bid of e-tender documents, failing which the tender shall be rejected.
- e-Tender not accompanied with EMD/Bid security along with Technical Bid or incompletely filled forms shall be summarily rejected.
- Technical Bid and Price Bid must be submitted separately in the e-tender.

#### ANNEXURE - II

#### PRICE BID

# Price Bid for Licensing out of Shop No. 5 (Chemist) in Shopping Complex in UHS, Rohtak.

I/We tender Monthly licence C	The state of the s
I/We tender Monthly licence fee of Rs (in figures)	+ GST extra as applicable
(In words) Do	
above said shop.	+ GST extra as applicable for the
Dated:	
Name in full (tenderer)	
Sh	
Father's/Husband's Name	
Sh	
Address:	
Phone No	

Signature of Tenderer

### ANNEXURE - III

## PROFORMA FOR AFFIDAVIT

## TO BE WRITTEN ON NON-JUDICIAL STAMP PAPER OF RS. 10/-(TO BE ATTESTED BY A MAGISTRATE IST CLASS OR OA

	IST CLASS
	CLASS OR OATH COMMISSION
I,	IST CLASS OR OATH COMMISSIONER/ NOTARY
R/o	ice Station.
Pol	ice Station
par	tner or sole promi
(i)	Contractor/ cactor)do hereby declare and solemnly a ffirm that:  I am/ my firm/ company is not blacklisted by Union or any State Govt./ Organization.  No individual/firm/company is not blacklisted by Union or any State Govt./ Organization.
(ii)	No individual/G
(iii)	or shareholder thereof, have any connection directly or indirectly with or has any subsisting interest in business of my firm.
(iii)	I am or my partner are not involved / convicted in any criminal case / economic offense and no criminal case/economic offense is pending against me or my partner in any court of Law/Registered with police.
D	Pated:Deponent
VERIFICA	
I do	hereby solemnly declare and affirm that the above declaration is true and correct to the
best of my	y knowledge and belief. No part of it is false and it conceals nothing.
	Deponent

## GENERAL TERMS & CONDITIONS OF EHOPS (CHEMIST) SITUATED IN THE PREMISES OF UHS/PGIMS, ROHTAK.

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The ownership of the Shop and its legal possession will remain with Pt. B. D. Sharma, University of Health Sciences Rohtak, Licencee will have right to use the shop as licencee during the licence period for the required business only.

The minimum reserve licence fee per month for the shop is Rs. 853050/- and Licence Fee of the shop will be increased by 10% of the Licence Fee per year subject to satisfactory

services provided by the licencee.

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That the licencee will have to deposit one month advance Licence fee, Service Tax/GST as per rates quoted/prescribed by Central Excise Govt. of India from time to time in the shape of demand draft, banker cheque, pay order in the name of controller of finance, UHS, Rohtak and will also deposit Rs. 75,00,000/- (Rupces Seventy Five Lacs only) amount as security money in the shape of Fixed Deposit issued from any Nationalized Bank/ Public Sector Bank duly pledged in the name of Registrar Pt. B. D. Sharma University of Health Sciences, Rohtak. The licencee will be required to submit an undertaking incorporating terms and conditions of licence on a non-judicial stamp paper of Rs. 100/- duly attested by Executive Magistrate, Rohtak within two weeks of the provisionally acceptance of tender. Thereafter, shop will be licensed out. If licencee do not complete these required formalities within stipulated period then the licence accepted provisionally shall be cancelled and the earnest money and other amounts deposited by him shall be forfeited.

The licencee shall also pay the electricity, water, sewerage charges and other municipal charges alongwith service tax imposed by the office of the commissioner Central Excise

Commission Rohtak as per rates quoted/prescribed by them from time to time.

The telegraphic tenders, conditional tenders, tenders not on prescribed form and tenders without earnest money and tenders received late will not be entertained.

The Licencee who had been declared defaulter in the past or whose period of licence was cancelled due to unsatisfactory functioning in the institute will not be entertained.

7 The earnest money of the unsuccessful tenders will be refunded after finalization of the tender.

To regulate price and quality, regular monitoring and supervision shall be made any time by an officer/official so authorized by the authorities and submit the report of the irregularities, if any, to the office for necessary action by the committee, or authorized officer by the competent authority.

The licencee shall be required to give surety bond of two persons within two months from the date of commencement of the licence. They will execute a surety bond to the effect that they will be responsible to pay the licence money if due because of nonpayment. The surety bond will be duly registered/attested with Sub- Registrar, Rohtak stating that the sureties are solvent to the extent of the licence money (the amount of licence money shall have to be specified). If licencee fails to submit surety bond in time, his licence shall be cancelled and security and other amount deposited by him shall be forfeited.

The licence period will be for one year unless terminated earlier by the Competent Authority for violation of the terms and conditions of the undertaking or any other malpractice & extendable for another two years on yearly basis subject to satisfactory report with the condition that Licence Fee of the said shop will be increased by 10% of the Licence Fee per year.

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#### GENERAL TERMS & CONDITIONS OF SHOPS (CHEMIST) SITUATED IN THE PREMISES OF UHS/ PGIMS, ROHTAK. Page No. 2 of 6

- No space outside the Shop/Canteen etc. for any purpose is allowed to be used. Veranda of the Shop/Canteen etc. will not be utilized for any purpose by the licencee. If any licencee of the Shop/Canteen etc. is found utilizing the veranda or open space then a fine of Rs. 11 1000/- Shall be imposed on each occasion on the spot upto a maximum of three such offences & after that the licence shall be cancelled.
- That in case of breach of any terms and conditions, the licence shall be terminated without any notice and security amount & other amounts shall be forfeited. 12
- The Shop/Canteen/Chemist Shop etc. shall be governed by the Drugs and Cosmetic Act, 1945 and amended from time to time, if licencee violates any term and condition of Drugs 13 and Cosmetic Act, Competent Authority of this institution will cancel the licence and lock the shop/Canteen etc. without issuing any notice and the security & other amount deposited
- The Shop/Canteen/Chemist Shop etc. shall be governed by the Food and Adulteration Act, 1954 and amended from time to time, if licencee violates any term and Condition of Food 14 and Adulteration Act Competent Authority of this institution will cancel the licence and lock the shop/Canteen etc. without issuing any notice and the security & other amount
- The licencee will remain present in the licensed out shop/Canteen etc. or his/her authorized representative will remain present in the shop/Canteen etc. in his/her absence. 15
- That the Shop/Canteen etc. will be on Non-Exclusive basis and more than one Shop/Canteen etc. of the same kind can be opened by Competent Authority of this 16 institution in the same premises or in other premises of this institute initially or subsequently. The licencee shall not be entitled to raise any objection or for deduction in licence period and security money in case some other Shop/Canteen etc. is constructed in University of Health Sciences Rohtak or in case there comes in existence any authorized
- The licencee shall be required to deposit monthly licence fee and Goods & Service Tax upto 7th of every English Calendar month and if it happens to be a holiday, then next 17 working day shall be taken as date of payment of licence fee. If licencee fails to deposit the licence fee in time then licence fee as fine of Rs. 100/- per day shall be levied upto 15th of the English Calendar month. If licencee fails to deposit monthly licence fee and licence fee as fine by 15th date of the due month then the Competent Authority of this institution shall be competent to cancel the licence and lock the premises without issuing any notice and the security and other amount deposited earlier shall stand forfeited.
  - The Shop/Canteen etc. can be inspected at any time by the Competent Authority or any other officer/official deputed/Authorized by him on his behalf. 18
  - The licencee shall be responsible to maintain all reasonable standard of cleanliness and hygiene in the Shop/Canteen etc. and the surrounding area and disposal of garbage as per 19 pollution control board / healthy environmental norms, in default a fine upto Rs. 10000/- at First instance and Rs. 20000/- & 30000/- on subsequent defaults can be imposed on the licencee by Competent Authority of this institution. In violation of terms and conditions more than 5 times his licence shall be cancelled.

#### GENERAL TERMS & CONDITIONS OF SHOPS (CHEMIST) SITUATED IN THE PREMISES OF UHS/ PGIMS, ROHTAK.

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- The approved articles/ items sold/ stored for sale in the Shop/Canteen etc. shall be of good 20 quality. If anything of sub-standard quality is found, Competent Authority or any other officer authorized by him on his behalf may seize the whole stock or part thereof and order the destruction there of. In addition a fine of Rs. 10000/- can be imposed for such default at first instance and Rs. 20000/- and a maximum of Rs. 30000/- on subsequent defaults accordingly.
- The shop/Canteen etc. or its part shall not be sublet to any other person/party. The licencee 21 shall not make any addition or alteration in the existing basic structure. However, the licencee may create his/her own temporary alteration within the premises of the shop/Canteen etc. as per the need of the shop/Canteen etc. which may be removed after termination of licence.
- A rate list of all articles sold at the shop/Canteen etc. and duly approved by the authorities 22 shall be displayed by the Licencee. Over charging of rates is strictly prohibited. In case of default, a fine upto Rs. 10000/- will be imposed at first instance and Rs. 20000/- and Rs. 30000/- on subsequent defaults & if violation is observed consequently for more than 5 times his licence will be cancelled.
- In case of complaint received from any caller/person regarding any threatening call, 23 intolerable or bad language used on the said telephone, the licencee shall be responsible for the said call & liable to any legal action.
- The licencee shall arrange his own furniture in the Shop/Canteen etc. 24
- The licencee shall make his own arrangement for electric meter and licencee shall pay 25 electric charges to UHBVN, Rohtak.
- No child labour shall be employed by the licencee in any case. Full details of the employed 26 person will be maintained by the licencee and will be provided to competent authority as and when demanded.
- The licencee and its workers shall display the identification plates on their persons. 27
- No substitute manufactured by a different company under different trade, name shall be 28 sold, only the items prescribed shall be dispensed/offered for sale.
- Appropriate storage facilities in the Refrigerator for perishable drugs shall be maintained. 29
- Receipt shall be provided to all customers for every item sold whether same is demanded 30 by customer or not.
- The sample of the articles can be collected at any time by the Competent Authority or his representative and if found substandard, appropriate punishment including cancellation of 31 licence can be imposed.
- If a Shop/Canteen etc. remains closed for more than 7 days, it will be presumed to have 32 been closed down and in that situation the licence shall be cancelled without issuing any notice and the security and other amount deposited by him shall be forfeited.
- The licencee shall maintain the said premises in satisfactory and good condition and shall 33 not allow damage to be caused to such structure given out to him. In case of any loss or damage, the same shall be recovered from him.
- If there is a dispute, the matter will be referred to an Arbitrator who would be the Vice-34 Chancellor, UHS, Rohtak or will be appointed by him. In case of legal dispute, the jurisdiction shall be at Rohtak in all respect.

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#### GENERAL TERMS & CONDITIONS OF SHOPS (CHEMIST) SITUATED IN THE PREMISES OF UHS/ PGIMS, ROHTAK.

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The University Authority shall not be responsible for the payment of the bills due against 35 any member of the staff, patients, public and students etc.

The licencee shall not sell those articles/ items, which have been banned by the State/ 36 Central Government. Licencee shall also ensure that no unlawful activities shall take place in the shop/Canteen etc. licenced out to him. If anything untoward is reported in this respect then the licence of licencee shall be cancelled immediately and security amount and other amounts deposited by him shall be forfeited.

The licencee shall vacate the premises given to him/ her on the last day of completion of 37 licence period failing which Penal licence fee shall be charged @ 10 times of the licence fee for the first three months and thereafter @ 20 times per month till the licencee vacant

the premises.

In case of death of the licencee during licence period, the licence shall stand cancelled & 38

will not be transferred to any member of his/her family.

The Competent Authority of this institution shall be entitled to recover any outstanding 39 dues including penalty/ licence fee as fine, installments etc from the licencee as arrear of land revenue through the concerned Collector.

The security amount of the licencee shall be refunded after the successful expiry of licence 40

period.

That in the event of violation of any of the terms and conditions of the licence by the 41 licencee, the security amount and other amounts deposited by him earlier shall be forfeited

and the licence shall be cancelled.

- During the current period of licence if any Shop/Canteen etc. is required by the Competent 42 Authority of this institution for any purpose the licence may be cancelled and the licencee shall have to vacate the Shop/Canteen etc. premises within the time limit specified in order. In case of such an eventuality no compensation except proportionate remission of licence fee as security amount which has been paid by the licencee for the unexpired period of licence shall be returned.
- The licencee shall supply the list of his workers alongwith their identity deployed by him 43 who shall be equally responsible to receive any orders/information issued from this office rather they shall be treated as like licencee in this regard.

The Vice Chancellor, Pt. B.D. Sharma, University of Health Sciences, Rohtak reserves the 44 right to reject any / all tenders without assigning any reason whatsoever.

The licencee and his workers shall go under medical test after every six months & shall 45 maintain personal hygiene.

The licencee shall be self responsible for any theft, loss and damages due to natural 46 calamities like fire, storm, earthquake, heavy rain etc. of the temporary structure.

In case of any dispute/ any violation arises which is not mentioned in the undertaking, the 47 decision of Vice Chancellor, University of Health Sciences, Rohtak shall be final.

Every licencee has to maintain a public COMPLAINT REGISTER at the counter which 48 shall be indicated on Sign Board which can be inspected by Competent Authority at any moment.

The licencee of shop/Canteen etc. situated in the shopping complex, University of Health 49 Sciences, Rohtak shall give an undertaking in the shape of affidavit of Rs. Ten on stamps paper to the effect that they shall vacate the shops as and when required by the Institution.

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- The successful bidders will deposit one month advance licence fee with college cashier or DD in favour of Controller of Finance, Pt. B.D. Sharma, UHS, Rohtak i.e after finalization of tender within two weeks in MG Branch, PGIMS, Rohtak. One month licence fee would be worked out after dividing the quoted amount by 12 months (Licence period). If first bidder did not accept the tender within ten days then tender may be offered to the second bidder only if the second bidder quoted rates above the reserve price and the process can be followed uptothird bidder on the same pattern. If first, second & third bidder do not fulfill the required formalities then earnest money of first, second & third bidder shall be forfeited and then fresh tender will be re-advertised.
- The pharmacist/ firm must have minimum turnover of 25,00,00,000/- (Rs. Twenty Five Crore) of retail Chemist during last three years. In support (proof) of annual turnover the following documents should be enclosed with the tender form:
  - a. Copy of audited Balance Sheet (duly attested) of last three years.
  - b. Attested copies of VAT Returns submitted in last three years.
- Self attested photocopy of the valid licence for sale of drugs/ medicines issued by appropriate Drug Controller under the Drug and Cosmetic Act 1940 for carrying out business of selling of medicine etc.
- Affidavit to the effect that the firm/ individual will submit non-conviction certificate issued within 15 days after allotment & should be of date after the date of publication of tender notice.
- This tender form cannot be sold/ transferred to anybody who has not purchase the form. Only original purchaser of the form has right to bid. No bid can be made on behalf of the purchaser. The person who gives his/her tender to other person shall be debarred for next two years from dealing with institute. Price bid once submitted with tender cannot be revised (unless or otherwise negotiated after opening of tender/ bid). The person who backs out after bidding will be debarred for next two years from dealing with the institute. His/her earnest money shall also be forfeited. The licencee of the same shop/ site is eligible to participate in the tender subject to that his/ her license has not been terminated for any violation/ reason.
- The bidder, who participated in the tendering process in the capacity of individual and not in the capacity of partner / representative of a partnership firm/ company shall on becoming successful in the bidding process to obtain the licence will not be allowed to enter into any partnership later on. In case of violation of this clause his/ her licence will be cancelled and the security deposit will be forfeited and further debarred for two years dealing with the institute.
- The licensee shall/ must give minimum discount to the customers on sale of medicine, consumables/surgical items on MRP as under:
  - i) 15% discount on MRP of branded medicines.
  - ii) 30% discount on MRP of generic and branded generic medicine.
  - iii) 30% discount on MRP of consumables/ surgical items.

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#### GENERAL TERMS & CONDITIONS OF SHOPS (CHEMIST) SITUATED IN THE PREMISES OF UHS/ PGIMS, ROHTAK.

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- 57 For each sale, the licensee shall issue a computer generated receipt which will include: (a)
  - Sr. No.
  - (b) Name of the medicine.
  - (c) For consumables (C) / surgical (S)
  - (d) The batch
  - (e) Lot No.,
  - (f) Dates of manufacturing
  - (g) Date of expiry
  - (h) Discount
  - (i) Net amount.
  - a) The un-used items will be taken back within three days of the discharge/final 58 treatment of the patient, subject to the condition that the date of expiry, MRP and batch No. is printed and clearly visible on the medicines/ surgical items being returned. Any applicable tax already charged and which cannot be refunded will be borne by the patient. b) The licensee shall display the scheduled time for exchange/ return of the medicines
    - and depute an extra salesman for this purpose. c) The licensee shall deploy at least two pharmacists in his/her shop.
    - d)The licensee shall display the names and contacts nos. of the person to whom the complainant can contact in case of any difficulty and display the boards.
  - The licensee must give receipt of all sold items to the customers without any demand failing which a penalty of Rs. 5000/- will be imposed upon the licensee for every lapse 59 and his license may also be liable for termination by the Competent Authority.
  - No obnoxious trade like Bidi, Cigarette, Pan Masala etc., shall be carried on at the premises. The licensee ensure strict 'NO SMOKING' inside the premises. 60
  - Sale/ stock of Bubble Gum and spitting is banned in the toffees. Hence, the licensee will not stock/ sell Bubble Gum/ Chewing-gum or toffees with gum ingredients at the shop/ 61 site, failing suitable penalty will be imposed.

Note: - The Vice Chancellor, Pt. B.D. Sharma, University of Health Sciences, Rohtak reserves the right to reject all / any offer without assigning any reason whatsoever.

(Jaipal Moun)

(Kunal Chillar)

(Dr. Bayit Singh)

Dr. Kundan Mittal Medical Superintendent & Chairperson